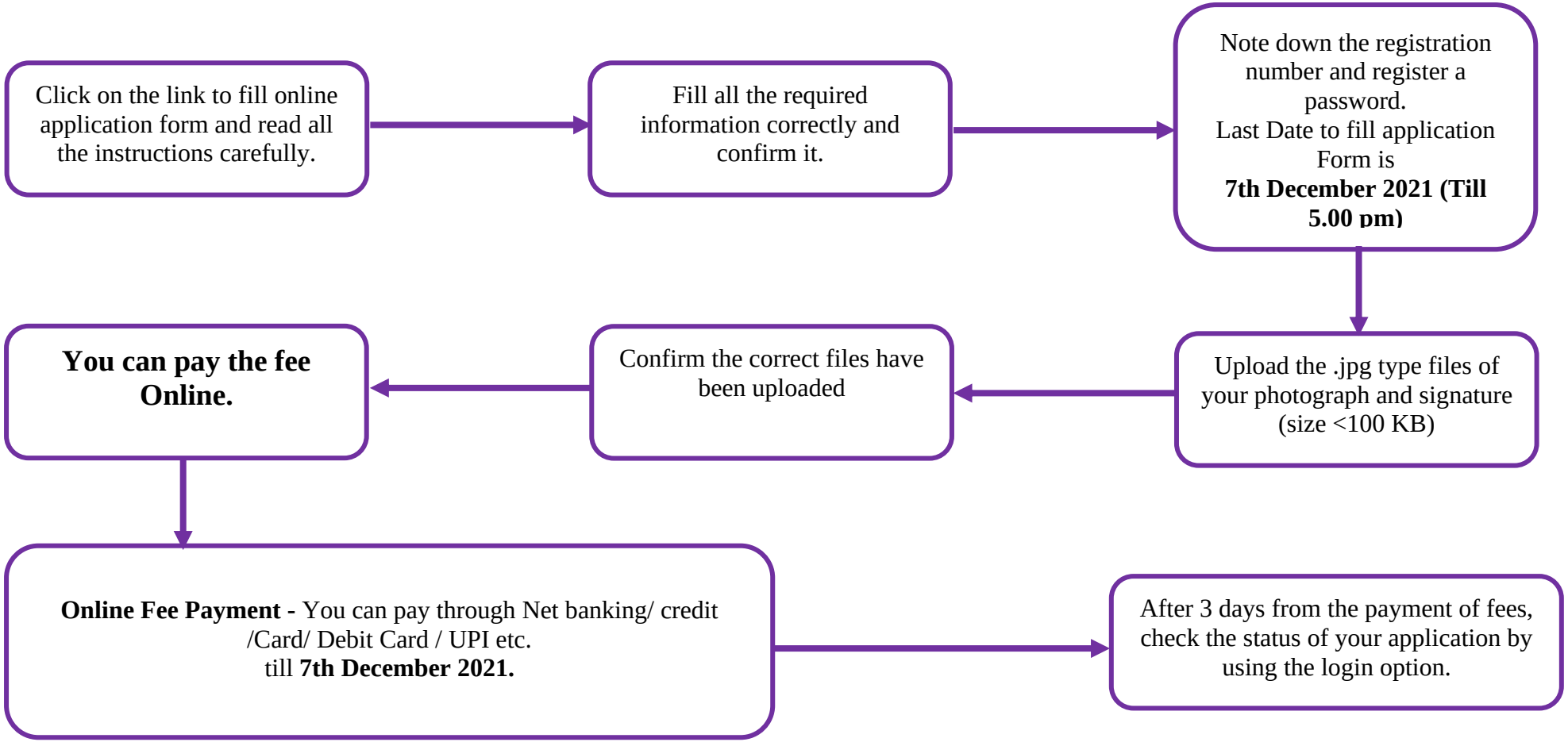PROCESS FLOW DIAGRAM TO FILL THE ONLINE APPLICATION FORM